

ADVANCED FUNDS FREQUENTLY ASKED QUESTIONS

Who is eligible for advanced funds?

The following clients are eligible for advanced funds:

- Clients who are 20 years old or younger
- Clients within the Children with Special Health Care Needs program who are 21 years old or older and have been diagnosed with cystic fibrosis

When will I receive payment?

Advanced funds are available when the client does not have the funds to travel to the service on their own. MTM will give the client funds before the covered healthcare service.

Why were funds recouped?

MTM verifies your appointment before and after the appointment. If we gave you advanced funds and you did not go to the appointment, we will recoup the funds.