



Non-Emergency Medical Transportation (NEMT) for Idaho Medicaid Appointments

**To set up a ride, call MTM at 1-877-503-1261
Monday through Friday, 8 a.m. to 6 p.m.**

Be ready to tell us:

- Your name and Medicaid ID number
- Your home address and phone number
- Your doctor's name, phone number, and address
- The date and time of your appointment
- Any special needs, including if you need someone to ride with you
- If you require special equipment like a car seat, wheelchair, or other device, you must provide these items

**Need to cancel or change a ride you
already set up? Call 1-877-503-1261**

**Have a complaint about your ride or other
service? Call 1-866-436-0457**

If your ride is late? Call 1-877-503-1261

**Visit memberportal.net and enter
your zip code to access more important
NEMT information!**