



To schedule a ride, call:
1-844-879-7341
7 a.m. - 5 p.m., Monday through Friday



How do I file a complaint or concern about MTM's services?

We want to always provide excellent service. Call MTM's We Care Line at **1-866-436-0457** if you have a complaint about your service. We will follow up on all complaints. You can also make suggestions about how we can serve you better.

Remember:

- To schedule a ride call **1-844-879-7341**
- You can schedule a ride Monday through Friday from 7 a.m. to 5 p.m.
- You are encouraged to call for a reservation at least five business days before your appointment
- Have your trip information ready
- To file a complaint call **1-866-436-0457**
- If your ride is late call **1-844-879-7341**



How to Use Nevada
Non-Emergency
Transportation (NET) Services

750 Pilot Road, Suites G&H
Las Vegas, Nevada 89119
www.mtm-inc.net/nevada

