

Accidents **Happen**

By Tina Clarkson



No one is happy when an accident or incident occurs. No matter how safe or careful we try to be, they do happen. Our goal is to not only prevent them from happening, but when they do, we want to obtain all the information necessary to investigate it.

The reporting of accidents/incidents that involve any MTM clients/passengers is especially important. These guidelines are in Section eight of the MTM Transportation Provider manual.

- Contact MTM immediately, and no later than three hours, from the time of an accident if an injury has occurred.
- An accident/incident report must be sent in writing to MTM by the end of the next business day.
- Following an accident, drivers are subject to immediate post-accident alcohol and drug testing. Any refusal to comply will be grounds for immediate dismissal and removal of the driver from service. If the transportation provider fails or refuses to act on this issue, such failure or refusal will be grounds for immediate contract termination by MTM.
- A copy of the police report must be provided to MTM as soon as it is available.

If you have any questions please call your Network Representative