



## *Media Release*

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### **MEDICAL TRANSPORTATION MANAGEMENT, INC. (MTM) RECEIVES URAC CORE ACCREDITATION**

LAKE SAINT LOUIS, MO – Medical Transportation Management, Inc. (MTM) announced today that it has been awarded Core accreditation from URAC, a Washington, DC-based health care accrediting organization that establishes quality standards for the health care industry. The accreditation covers a broad range of healthcare industries. As a non-emergency transportation manager, MTM is eligible for the Core Standards Accreditation. These standards involve company infrastructure and human resources activities including Organizational Structure, Policies and Procedures, Regulatory Compliance, Inter-Departmental Coordination, Oversight of Delegated Functions, Marketing and Sales Communications, Business Relationships, Information Management, Quality Improvement/Management, Staff Qualifications and Staff Management.

Alaina Macia, MTM's CEO said, "With URAC accreditation, companies involved in the health care delivery system like MTM can assure their clients that their business is conducted in a manner consistent with high national standards. Through its accreditation and certification programs, URAC marks health care businesses with their seal of approval, assuring clients of the companies' commitment to quality and accountability. "

MTM develops best practices for managing transportation access to healthcare and social services for the disabled, underserved and elderly; providing reduced cost to our clients and increased participant satisfaction. The company strives to bring a direct and honest approach to the creation of innovative solutions for today's health and social concerns, particularly in accessing medical care, medical program management, information management and new product development.

"By applying for and receiving Core accreditation, Medical Transportation Management, Inc. (MTM) has demonstrated a commitment to quality health care," said Alan P.

[www.mtm-inc.net](http://www.mtm-inc.net)

Spielman, URAC president and CEO. "Quality health care is crucial to our nation's welfare and is important to have organizations that are willing to measure themselves against national standards."

The Core standards are the foundation of URAC accreditation. These standards address several key organizational functions that are important for any health care organization, including organizational structure; staff qualifications; training and management; oversight of delegated activities; quality management; and consumer protection.

URAC, an independent, nonprofit organization, is a leader in promoting health care quality through accreditation and certification programs. URAC's standards keep pace with the rapid changes in health care system, and provide a mark of distinction for health care organizations to demonstrate their commitment to quality and accountability. Through its broad-based governance structure and an inclusive standards development process, URAC ensures that all stakeholders are represented in setting meaningful standards for the health care industry. For more information, visit [www.uran.org](http://www.uran.org).

MTM removes transportation barriers for more than 2 million people annually in 29 states and the District of Columbia. State and county governments, Medicaid and Medicare managed care organizations (MCO), and health care providers rely on MTM to meet quality and safety standards while containing costs. MTM operates six customer service centers processing some 1.6 million calls per year, scheduling 4 million trips each year. Founded in 1995, MTM is a privately held, woman-owned business enterprise.

### **MTM's Mission Statement**

*To be the premier manager of non-emergency transportation services, providing safe, reliable transportation for our passengers and the best value for our clients.*

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