



## **Media Release**

### **FOR IMMEDIATE RELEASE**

May 7, 2008

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Paula Pratt, Region I Program Manager

### **Open House Celebration in Anderson**

**ANDERSON, SOUTH CAROLINA**, – Medical Transportation Management, Inc. (MTM) announced today that it will host an open house on May 22, 2008 from 5:00 p.m. to 8:00 p.m at its Anderson, South Carolina customer service center- 115 Broadbent Way. The center opened on April 1, 2008.

MTM coordinates non-emergency transportation (NET) to and from medical services for some 210,000 eligible South Carolina Medicaid beneficiaries in two of the state's six regions. The Medicaid beneficiary must call MTM when he/she needs a ride to a medical appointment. MTM began taking calls for the South Carolina contract on April 24, 2007 from the company's corporate customer service center located in Lake St. Louis, Missouri. The Anderson center links to existing MTM call centers operations in Missouri, Minnesota, Virginia and District of Columbia.



The Anderson customer service center will employ nearly 30 local residents. Twinette Suchka, the center's manager said, *"This is a wonderful company; I love what MTM represents. The new staff is a diverse group that have trained extensively and already demonstrate an exciting synergy. We are happy to serve the community that we love and have grown up with."*

Paula Pratt, the Region I Program Manager said, *"We are so excited about the opening of the customer service center here. I love the staff and this is going to be great. The Anderson location gives MTM the ability to provide an even greater local presence in South Carolina as we take the NET program into our second year of service."*

MTM President and CEO Macia said, *"As we observe our one-year anniversary of service in South Carolina, we are pleased with the progress we have made. We built a reliable transportation network, introduced personal mileage reimbursement, reduced inappropriate use of ambulance services and increased on-time performance. In addition, we provided more trips at less cost. Opening the Customer Service Center in Anderson allows MTM to continue to bring South Carolina the best service and best value."*

MTM provides industry-leading programs in non-emergency transportation management for more than 3.4 million people annually. The company operates health care access and assessment programs in 16 states and the District of Columbia via 25 contracts with state and county governments, Medicaid and Medicare managed care organizations (MCO), and health care providers. Founded in 1995, the company is a privately held woman-owned business enterprise.

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Media invited.

*Helping People Access Healthcare through Quality Transportation Management*