



Media Release

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MTM Awarded \$26 Million Missouri Statewide NEMT Contract

LAKE SAINT LOUIS, MO, – Medical Transportation Management, Inc. (MTM) announced that it has been awarded a contract for administrative services for non-emergency transportation services (NEMT) for the state of Missouri. The contract will take effect on October 1st, 2010 and will run for a term of one year, with the option to renew for an additional two years. The approximate annual contract value is \$26.0 million.

MTM helped design the original Missouri NEMT program in 1997 and managed it for the next eight years, maintaining a 95% customer satisfaction rate, and gaining familiarity with the population being served, the transportation providers, the medical providers, and the community at large. MTM currently manages non-emergency transportation for all managed care organizations in Missouri that offer transportation. MTM's existing, statewide network of transportation providers and its experience managing the program previously, will ensure a smooth transition of services for the Missouri Medicaid population.

As a result of the contract, MTM will expand its existing customer service center in economically depressed Laurie, Missouri. MTM also plans to add staff at the corporate headquarters in Lake St. Louis, Missouri. With the creation of



additional jobs and by keeping tax revenues in the state, the contract will provide a positive economic impact to Missouri of over \$5.5 million in the first year and \$5 million annually through the life of the contract.

MTM's CEO Alaina Macia said, "We couldn't be more pleased to bring the Missouri contract back to where it started. This is more than just another contract to MTM. Missouri is our home, and we are emotionally invested in the program's success. Missouri matters to MTM, and we take great pride in serving our fellow Missourians."

MTM removes transportation barriers for more than 2 million people annually in 29 states and the District of Columbia. State and county governments, Medicaid and Medicare managed care organizations (MCO), and health care providers rely on MTM to meet quality and safety standards while containing costs. MTM operates six customer service centers processing some 1.6 million calls per year, scheduling 4 million trips each year. Founded in 1995, MTM is a privately held, woman-owned business enterprise.

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