



Media Release

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ACAP Selects MTM as a Preferred Provider

LAKE SAINT LOUIS, MO, – Medical Transportation Management, Inc. (MTM) announced today that the Association for Community Affiliated Plans (ACAP) selected it as a preferred provider. ACAP is a national trade association representing 47 nonprofit safety net health plans in 24 states. ACAP plans collectively serve seven million enrollees to improve the health and well-being of low-income and high needs populations. MTM is one of only two non-emergency transportation management companies listed as a preferred provider by ACAP.

“MTM is pleased to receive the preferred provider recognition from ACAP,” said Alaina Macia President and CEO of MTM. “ACAP is dedicated to the efficient use of scarce resources and providing high-quality service for the most vulnerable population. These are passions MTM holds near and dear to our heart as we work to improve access to care and thereby improve health outcomes,” Macia added.



MTM works closely with each customer group to identify the specific needs and then develops a customized solution for the program. The company removes transportation barriers for more than 2 million people annually in 29 states and the District of Columbia. State and county governments, Medicaid and Medicare managed care organizations (MCO), and health care providers rely on MTM to meet quality and safety standards while containing costs. MTM operates six customer service centers that process over 1.6 million calls per year and schedules 4 million trips each year. Founded in 1995, MTM is a privately held, woman-owned business enterprise.

MTM's Mission Statement

To be the premier manager of non-emergency transportation services, providing safe, reliable transportation for our passengers and the best value for our clients.

Vision Statement

MTM develops best practices for managing transportation access to healthcare and social services for the disabled, underserved and elderly; providing reduced cost to our clients and increased participant satisfaction. We strive to bring a direct and honest approach to the creation of innovative solutions for today's health and social concerns, particularly in accessing medical care, medical program management, information management and new product development.

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